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Member Code of Ethics

The purpose of the Member Code of Ethics policy is to ensure that all Environmental Operators Certification Program Society Members act at the highest ethical level in their professional dealings with owners, regulators, the public, and each other.

Policy

This Code of Ethics must be seen in the context of the Society's Mission Statement:

"To protect human health, the environment and the investment in facilities through increased knowledge, skill, and proficiency of the Members of the Program in all matters relating to water treatment and distribution and wastewater collection, treatment, re-use and disposal."

The Code of Ethics is not an external set of restrictions. Rather, it embodies the shared values of the Society's Members. Membership in the Society implies a commitment to these shared values. Members who contravene this Code of Ethics, as determined by the Society, may have their Membership suspended or revoked.

Fundamentals

Members must have as their primary concerns, safety of workers and the public, protection of public health, and protection of the environment. These constitute the core values upon which Members provide services to an owner of a water and/or wastewater facility or system ("the Owner) and the public.

Members must provide their services with integrity. This requires a high standard of honesty, fairness, and reliability.

Members must comply with all applicable laws, regulations, and guidelines of every level of government including by-laws and regulations, and with the policies of the Society.

Members must actively support, practice, and promote this Code of Ethics.

Members should strive to be a credit to the Society and, generally, the service industry of which the Society is a part.

Members' Relationship with the Public

Members must be honest in all dealings.

Members must deliver high quality services and do so in a safe and efficient manner.

Members must make their best efforts to attain these goals:

- The facility achieves or exceeds all regulatory requirements;
- All public health and environmental concerns are respected;
- All data is recorded fully and honestly;
- The facility is in a good state of repair and is operated in a cost-effective manner; and
- The facility is kept neat, clean, and orderly.



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Members' Relationships with Each Other

Members must, in all situations, treat each other fairly and honourably.

Members must, in all situations, provide truthful evidence and not accept or attest to untruths from any Member, potential Member, or anyone else with respect to the operation of the facility in which they work or the activities of Members or potential Members with whom they work.

Members must discharge their duties in good faith.